



# Kane County ROSC Community Impact Report FY26

## Our Role

The Kane County Recovery-Oriented System of Care (ROSC) Council serves as a hub that connects individuals, organizations, and resources to build a bridge of equitable services for those seeking recovery. The council does not provide direct services but instead identifies gaps, build partnerships, and create pathways to care across Kane County.

## FY26 Top 3 Priorities

### 1. Reducing Stigma Surrounding Substance Use and Mental Health

Accomplishments: Formed a "Language Matters" working group to develop a county-wide educational campaign launching in early 2027; hosted a Family Support Panel Discussion featuring family members with lived experience; revised all council communications to reflect trauma-informed, person-first language; traveled to and hosted meetings across behavioral health organizations and the Kane County Sheriff's Department. Systemic Impact: Laid the foundation for a lasting cultural shift in how the community talks about substance use and mental health. The council has modeled the change it wishes to see, creating a foundation for reduced stigma across the community.

### 2. Expanding Access to MAR and Harm Reduction Services

Accomplishments: Launched a mobile harm reduction van meeting individuals who lack transportation and language access; increased MAR provider resource list by 150% (from 4 to 10 providers); developed comprehensive MAR resource list including statewide resources, bilingual providers, and Transportation Access Guide; launched weekly bilingual CRSS peer support drop-in center in Geneva; established co-ed re-entry fellowship with Serenity House; expanded network of partners including Greater Family Health, AID Care, and Kane County Health Department. Systemic Impact: System shifted from requiring individuals to find services to bringing services to individuals who need them. Mobile van and drop-in centers serve as permanent points of access for individuals historically excluded from care.

### 3. Addressing Gaps in Culturally and Linguistically Responsive Care

Accomplishments: Formalized MOUs with Greater Family Health, Kane County Health Department, and a Latino-serving organization; connected bilingual CRSS from Elgin Community College and College of DuPage to community providers; translated three key resources (intake forms, harm reduction information, MAR guide) into Spanish; all Serenity House materials now available in Spanish; held meeting at Elgin Community College to engage educational partners. Systemic Impact: System shifted from language as a barrier to care available in Spanish. Created sustainable, systemic approach to linguistic equity ensuring Spanish-speaking individuals can access care without language serving as a barrier.

## Key Metrics

Council Meetings: 15; Average Attendance: 24; Total Active Members: 97; Sectors Represented: 14; MAR Provider Increase: 150% (4 to 10); Resources Translated: 3 into Spanish. Sector Representation: Lived Experience (10), Recovery Supports (25), Treatment (23), Healthcare (18), Service Providers (20), Education (9), Youth Services (8), Government (6), Business (4), Judicial (3), Family/Parents (2), Civic (2), Faith-based (1), Law Enforcement (1)

## Community Systems Changed

Language Access System: Shifted from language as a barrier to care available in Spanish through translated resources and bilingual CRSS connections. Mobile Outreach System: Shifted from requiring individuals to find services to bringing services to those lacking transportation and language access. Cross-Sector Collaboration System: Traditional silos between healthcare, treatment, education, and justice systems broken down through formal MOUs and cross-sector meetings hosted at behavioral health agencies and the Sheriff's Department. Warm Handoff System: Formalized partnerships created a coordinated system where individuals are connected to the right services without falling through cracks. Stigma Reduction System: Council communications permanently revised to person-first language; "Language Matters" working group established for county-wide campaign in 2027.

## Community Voice

"At 66, I didn't expect to start over, but coming to the drop in resource lounge and making that connection through ROSC reminded me that I am not doing it alone. I came for help but found hope, that's something I haven't felt in a long time." — Marjorie D., participant "My passion is for our seniors. They are often isolated and struggle with substance use related to pain management, but they are completely left out of the conversation. I came here today to make sure that as we build this new system, we remember to build a door for them, too. We need specialized resources, so they don't get left behind." — Cheryl Crier, Community Member and person in long-term recovery

## Engaged Partners

Partners are engaged across healthcare, treatment, education, recovery support, government/justice, youth services, and service provider sectors.

## Special Populations Served

Linguistically isolated individuals (Spanish-speaking), unhoused individuals, individuals lacking transportation, justice-involved individuals, seniors, LGBTQIA+ community, uninsured/underinsured individuals

## Community Benefits Resulting from ROSC Implementation

Increased Access to Care: Expanded MAR provider list, mobile harm reduction van, and drop-in center connected more individuals to life-saving services. Improved Cultural and Linguistic Competence: Translated resources and bilingual CRSS connections ensured Spanish-speaking individuals can access care in their preferred language. Enhanced Cross-Sector Coordination: MOUs created coordinated system where individuals are seamlessly connected to services without falling through cracks. Reduced Stigma: Revision of communications to person-first language and formation of "Language Matters" working group laid foundation for cultural shift. Stronger Community Partnerships: 97 members across 14 sectors created coordinated network committed to building a recovery-oriented system of care.

## Conclusion

During FY26, the Kane County ROSC Council built a recovery-oriented system of care prioritizing equity, access, and collaboration. These systemic changes help ensure individuals—regardless of language, transportation, insurance status, or justice involvement—can access the care they need